

Re: Message from r.giuntoli@protonmail.ch via Comm100 Live Chat

Received: Friday, December 18, 2020 4:31 PM

From: QuWave Customer Service info@QuWave.com

To: r.giuntoli@protonmail.ch

Hi Riccardo,

Your return number is RMA# 201218JA. **Once you receive this RMA# you must get the product in the mail and on its way back to QuWave within the next 5 days.** Please put this RMA# on the outside of your return package and ship it to QuWave, LLC P.O. Box 439 Ledgewood, NJ 07852. Once we receive your return package and everything is in great working order we will authorize a refund thru accounting. The refund will exclude shipping because that is Non-refundable. Please allow 5 to 10 business days in order for the credit to show up on your credit card statement. Thanks and have a great weekend.

Niki

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818-478-9283

On 2020-12-17 12:02 PM, Comm100 Live Chat wrote:

Message Info

Subject:
Content: I need to return a good from Spain please send me return number asap.
Nice regards,
ID: 67ef4e3c-c96b-4f27-a191-e9e951c24dc7
Time: 12/17/2020 12:03:49
Name: Riccardo Giuntoli
Email: r.giuntoli@protonmail.ch
Company:
Phone:
Source: Chat Button
Auto Invitation:
Request Page: QuWave Scalar Wave Products for Improved Life and EMF Protection - Home Page - Harmonizer, Defender, Energizer, Solfeggio Products
(<https://www.quwave.com/#pagetop>)
Attachment:
Custom Fields:

Visitor Info

Visitor Id: 6759adb4-5544-40cc-8d55-f68365ed7f1e
Latest Name: Riccardo Giuntoli
Latest Email: r.giuntoli@protonmail.ch
First Visit Time: 12/3/2020 11:29:47 AM
Number of chats: 0
Number of visits: 3

GEO Info

IP: 45.32.144.15
Country/Region: France
State: Ile-de-France
City: Aubervilliers

Client Info

Browser: Google Chrome 87.0.4280.88
Operating System: Linux
Flash Version:
Screen Resolution: 2560x1440
Language: en-US

12/30/2020

(22392) Inbox | r.giuntoli@protonmail.ch | ProtonMail

Time Zone: GMT +01:00